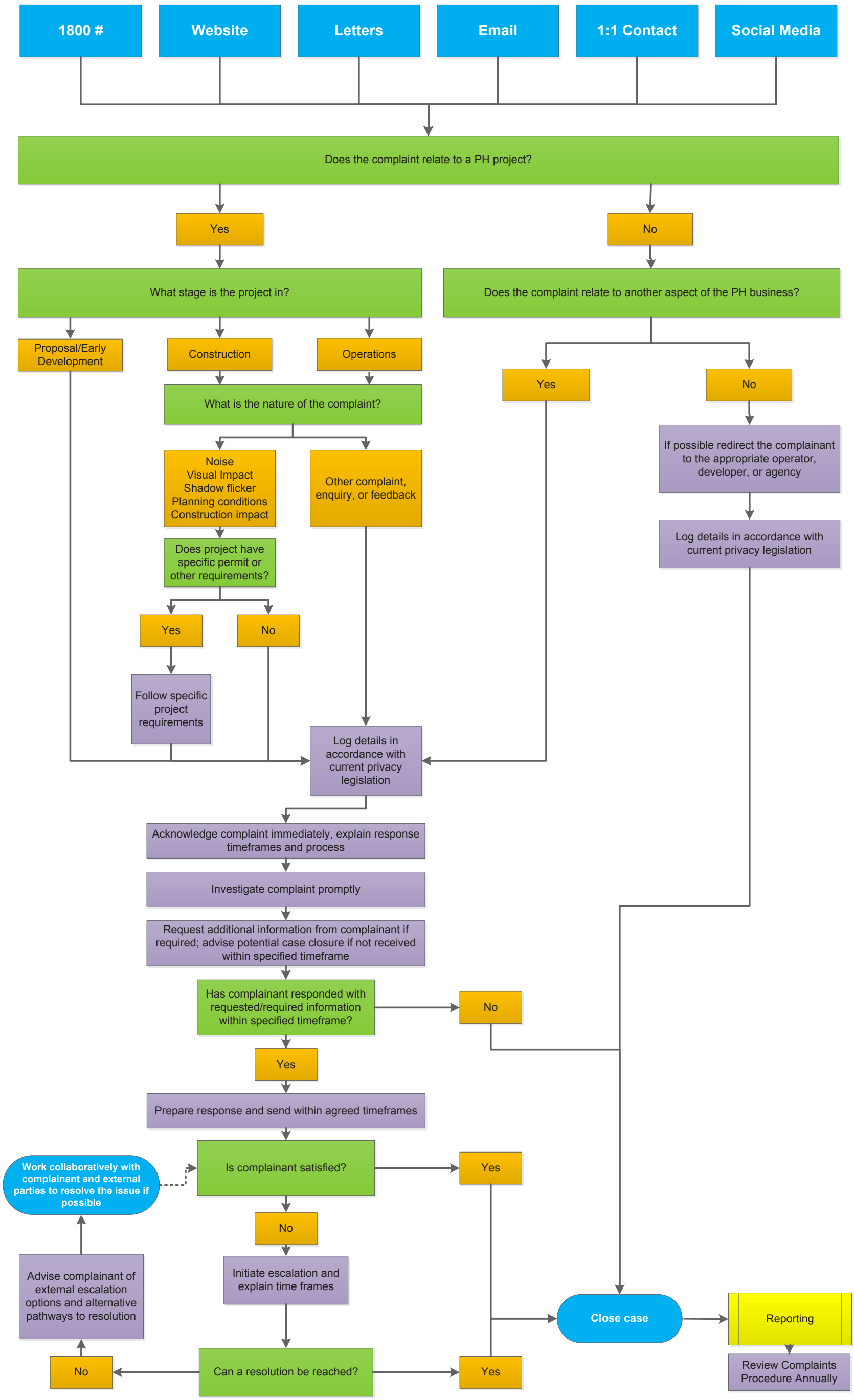
Complaint Handling Process



Jan 2019